

## What services does the helpdesk provide?

- Need suggestions for an upcoming computer purchase for college?
- Need to know what technology to bring to campus in the fall?
- Have questions regarding your SBU account?
- Need help setting up your tablet or phone to the SBU email?
- Having virus or malware issues with your computer?
- Unable to connect to the Internet?

**No problem!** Our professionally staffed Helpdesk can assist you with these problems, and many more.

There is no charge for our services and we are always happy to help.

**\*\* The helpdesk cannot perform hardware repairs on student computers so we highly recommend getting a good warranty that will cover the system while you are attending St. Bonaventure.**

The Helpdesk is located on the first floor of the library building and is open 8 AM – 9 PM Mondays – Thursdays and 8 AM – 5 PM on Fridays during the academic year.

If you still have any questions please give us a call at 716-375-7600. Or email us at [Helpdesk@sbu.edu](mailto:Helpdesk@sbu.edu).